

MyChart Proxy Access?

What is Proxy Access?

Proxy access allows parents, legal guardians and caregivers to log into their personal MyChart account, and then connect to medical information for the patient they represent. Available access is based on age of the patient and proper authorization.

MyChart for Proxies

Partial Access

- With Partial Access, proxies can:
- See most of what patient can view, excluding information related to sensitive topics
 - Communicate with the doctor's office
- Proxies do not have the ability to:
- Request prescription refills
 - View appointments

Full Access

- With Full Access, proxies can enjoy the same features and benefits available to the patient including:
- Access test results
 - Communicate with the doctor's office
 - Manage appointments
 - Request prescription refills

Patients
11 &
under



Partial proxy access does not apply to this age group.



Full proxy access is available to parents and legal guardians.

Patients
12-17



By default, proxy access is limited to help protect the privacy of our patients. Access changes begin on the patient's 12th birthday.



With the agreement of the patient's trusted care provider and patient authorization, full access is available. Proxy access is reassessed annually and ends on the patient's 18th birthday.

Patients
18 &
over



Partial proxy access does not apply to this age group.



Adult-to-adult proxy access is available with authorization from the patient.